

215 Grand Blvd., Suite 101 Sandestin FL 32550 www.sandestinowners.com

## Welcome to Sandestin!

The Sandestin Owners Association, (SOA), also known as the Master Association) is a not-forprofit property owners association, which is responsible for, but not necessarily limited to, operating and maintaining the following:

- > Security
- > Sanitation
- ➤ Most roadways
- ➤ Most bicycle and walking paths
- > Landscaping in common areas
- ➤ Most master irrigation and storm water drainage systems

- Architectural Review Board
- ➤ Lake Maintenance
- Two swimming pool facilities Across from Linkside Village on Audubon Drive\* and one by the traffic circle by Heron Walk Drive & Baytowne Ave.

\*SOA Pool 1 on Audubon Drive is closed for renovation as of November 2023. Scheduled to re-open late summer of 2024.

In order to help you become familiar with the SOA, we have enclosed a flash drive containing a "New Owner" slide show, which contains helpful information regarding each of our departments, staff contact information, and links to our community policies.

In an effort to keep in touch with our owners, the SOA sends a weekly email to inform you of time sensitive information, such as road closures, meeting dates, etc. If you would like to be added to the distribution list for this email, please visit our website and use the "Register" link at the top of the homepage. While registering, you will be asked to enter your email to sign up for the Weekly Updates as well as text alerts. This login will also provide you access to the Homeowner menu, which contains exclusive member information such as meeting minutes, governing documents, the on-line owner directory, and monthly financial statements.

Information regarding access to the resort amenities (golf courses, tennis courts, fitness center, etc.) can be obtained by calling the Sandestin Resort Club office at (850) 267-8208.

If you have any questions regarding items within your neighborhood, please contact your neighborhood association management company. A link to their contact information can be found on the slide titled Neighborhood Associations.

We hope you find the enclosed information helpful. If you should have any questions or need further assistance, please contact our office at <a href="mailto:soa@soaowners.com">soa@soaowners.com</a> or <a href="mailto:csr@soaowners.com">csr@soaowners.com</a>. A full staff directory, including contact phone numbers, is available on our website and in the slide show.

On behalf of the SOA Board of Directors and staff, welcome to the community!