



215 Grand Blvd., Suite 101
Sandestin FL 32550
www.sandestinowners.com

Welcome to Sandestin!

The Sandestin Owners Association, (SOA), also known as the Master Association) is a not-for-profit property owners association, which is responsible for, but not necessarily limited to, operating and maintaining the following:

- Security
- Sanitation
- Most roadways
- Most bicycle and walking paths
- Landscaping in common areas
- Most master irrigation and storm water drainage systems
- Architectural Review Board
- Lake Maintenance
- Two swimming pool facilities –
Across from Linkside Village on Audubon Drive and one by the traffic circle by Heron Walk Drive & Baytowne Ave.*

In order to help you become familiar with the SOA, we have enclosed a flash drive containing a “New Owner” slide show, which contains helpful information regarding each of our departments, staff contact information, and links to our community policies.

In an effort to keep in touch with our owners, the SOA sends a **weekly email** to inform you of time sensitive information, such as road closures, meeting dates, upcoming events, etc. If you would like to be added to the distribution list for this email, please visit www.sandestinowners.com and use the “Register” link at the top of the homepage. While registering, you will be asked to enter your email to sign up for the Weekly Updates as well as text alerts. This login will also provide access to the Homeowner menu, which contains exclusive member information such as meeting minutes, governing documents, the on-line owner directory, and monthly financial statements.

Information regarding access to the resort amenities (golf courses, tennis courts, fitness center, etc.) can be obtained by calling the Sandestin Resort Club office at (850) 267-8208.

If you have any questions regarding items within your neighborhood, please contact your neighborhood association management company. A link to their contact information can be found at www.sandestinowners.com >Members>Neighborhood Associations.

We hope you find the enclosed information helpful. If you should have any questions or need further assistance, please contact our office at soa@soaowners.com. A full staff directory, including contact phone numbers, is available on our website, in this packet and in the slide show.

On behalf of the SOA Board of Directors and staff, welcome to the community!

CORE VALUES

Integrity – Accountability – Service Excellence – Stewardship – Communication – Respect – Teamwork

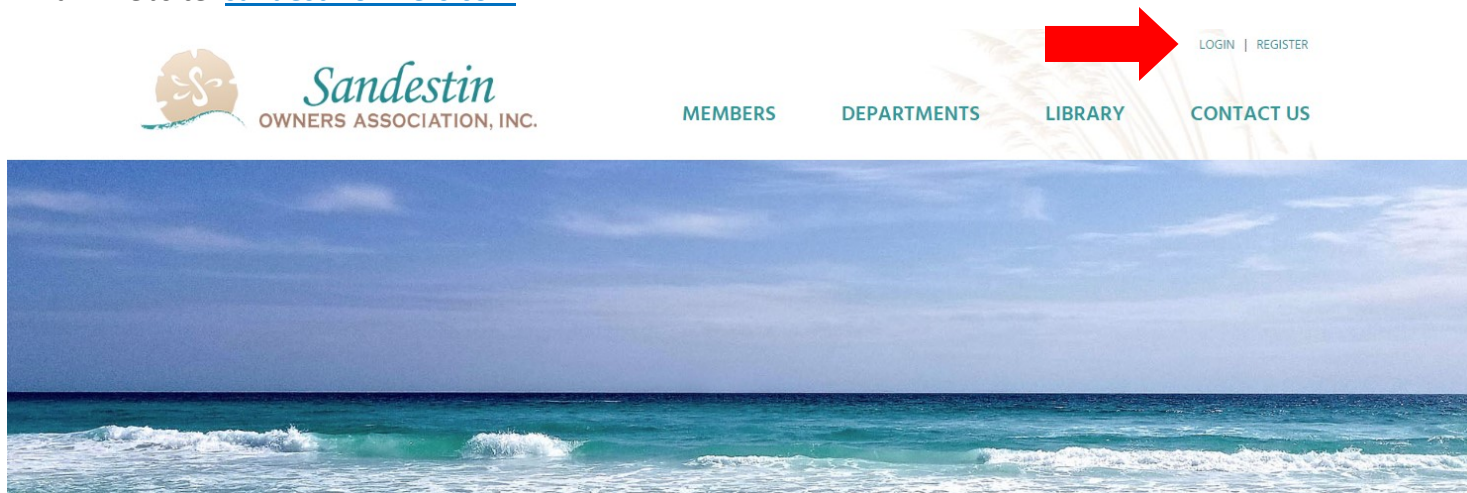
www.sandestinowners.com



Sandestin Owners Association

Online Accesses

There are 3 different sites associated with Sandestin Owners Association, but all are accessible through the main website: sandestinowners.com



Step 1: Register as a homeowner for the main site.

- Click "Register" (see Red arrow). You will proceed with filling in the information for approval to access.
- Access to this site includes information on policies, member benefits, department contacts, online directory, minutes from committee and board meetings and much more valuable information about Sandestin.

WELCOME HOME!

Welcome to the Sandestin Owners Association!



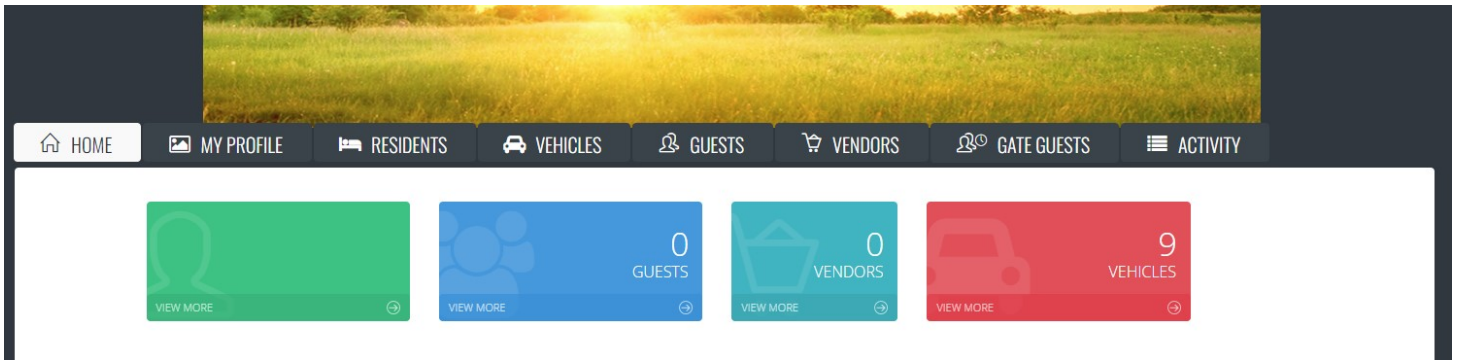
Step 2: Guest Registration (see Green arrow)

- You will receive this login information from the SOA office when you register as a new homeowner.
(If you need assistance in gaining this information please email atrussell@soaowners.com)
- Access to this site allows you to register guests and see what active vehicles you have registered.

Step 3: Owner Payment / Accounting Dashboard

- Click "Dashboard Symbol" (see Purple arrow). You will proceed with filling in the information for approval to access.
- Login information for this would have been set up with the accounting department.
- Access to this site includes information regarding your accounting history and contact information (as filed with the county) for your Sandestin property. Invoices, statements, etc. for SOA are located on this site.

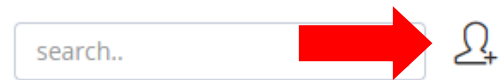
How To Register a Guest:



Once you are logged into Guest Registration (through the main website)

- Click the BLUE box labeled GUESTS

- Then click the head icon to add a new guest (see RED arrow)

A guest registration form. On the left is a placeholder for a profile picture with a 'Select image' button. To the right are input fields for 'Last name', 'First name', 'Special instructions', 'Phone', and 'Email'. Below these is a 'Schedule The Visit ?' button. At the bottom left are 'Save' and 'Cancel' buttons. On the right side of the form is a 'Vehicle plates' input field with a note: 'The plate number will be sent to the door for faster processing'.

- Type in Last and First Name.

(other information is optional, not required.)

- Click "Schedule the Visit" (see Green arrow)

SCHEDULE OPTIONS:

Today—Just today / Day visitor only

Tomorrow—Day Visitor only

Permanent—No set dates; can visit anytime.

Custom—This option allows you to select a start and end date for visitors/guests.

A dialog box titled 'Schedule the visit:'. It contains four radio button options: 'Today' (selected), 'Tomorrow', 'Permanent', and 'Custom'. At the bottom are 'Save' and 'Skip' buttons.

****Be sure to click SAVE****



CONTACT INFORMATION

Your basic cable service and/or internet (some neighborhoods are still in the process of installation) is provided by Spectrum Community Solutions (Previously Cox) at a discounted rate as part of a bulk contract with the SOA. Spectrum offers a great discount

to Sandestin Owners on additional services ordered, with the exception of landline telephone. To set up your Spectrum account, re-set your wifi password, take advantage of these discounts, or if you are experiencing technical difficulties, please call the number below to ensure your call is handled properly and promptly.

New Service, Technical Support or Service Outage

1-855-512-8876 - Available 24/7

When providing your address, please be sure to indicate you are in the Sandestin community.



Sandestin
OWNERS ASSOCIATION, INC

NAME	POSITION	PHONE NUMBER	EMAIL ADDRESS
Tom Cooper	Executive Director	(850) 424-5959	tcooper@soaowners.com
Victoria Klamerus	Asst. Executive Director	(850) 424-5955	vkramerus@soaowners.com
Aimie Trussell	Communications Manager	(850) 424-5934	atrussell@soaowners.com
Valerie Rodriguez	Customer Service	(850) 424-5951	csr@soaowners.com
Holly Spencer	Customer Service	(850) 424-5950	hspencer@soaowners.com
Kyle Ray	Director of Property Svs	(850) 424-5922	kray@soaowners.com
Jimmy Willis	Director of Security	(850) 424-5933	jwillis@soaowners.com
Jennifer Bailey	Director of Finance	(850) 424-5944	jbailey@soaowners.com
Alyssa Wells	Staff Accountant	(850) 424-5941	awells@soaowners.com
Rebecca Perkins	Accounting Clerk	(850) 424-5940	rperkins@soaowners.com
Mercedes LaTour	Accounting Clerk	(850) 424-5942	mlatour@soaowners.com
Angie Davis	ARB Administrator	(850) 424-5930	adavis@soaowners.com
Fabian Henderson	ARB Admin & Compliance	(850) 424-5931	fhenderson@soaowners.com
Josh Cummings	ARB Compliance Officer	(850) 424-5931	jcummings@soaowners.com
Melissa Plowick	Human Resources	(850) 424-5960	mplowick@soaowners.com
Security	24 Hours	850-267-5000	northgate@soaowners.com

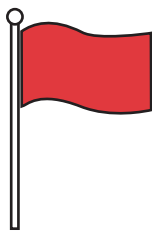
BEACH WARNING FLAGS

BANDERAS DE ADVERTENCIA EN LA PLAYA



Water Closed to Public

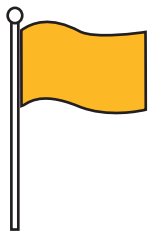
Agua Cerrada al Publico



High Hazard

High Surf and/or Strong Currents

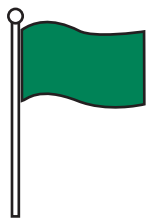
Peligro Alto, Resaca Alta y/o Corrientes Fuertes



Medium Hazard

Moderate Surf and/or Currents

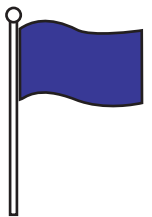
Peligro Medio, Resaca Moderada y/o Corrientes Fuertes



Low Hazard

Calm Conditions, Exercise Caution

Peligro Bajo, Condiciones Calmas, Tenga cuidado



Dangerous Marine Life

Vida Marina Peligrosa

Absence of Flags Does Not Assure Safe Waters

La ausencia de Banderas No Asegura Aguas Seguras



TIPS FOR BEACH SAFETY

Don't dive into the gulf!

Two-third of catastrophic neck/head/spinal injuries occur in open water and the sea.

Know before you go! --Know the meanings and obey the flag warnings.

Knee deep is too deep on red flag days!

Take frequent breaks --every hour take a sun, bathroom or water break.

Look but don't touch --call local authorities to help injured/stranded animals.

Go with the wind --individuals, especially children, tend to take the course of least resistance—follow the wind to find someone who is missing from your group.

Be cautious and swim close to shore.

If you see lightning, leave the beach immediately.

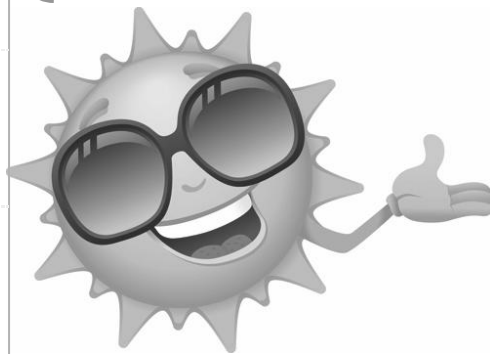
Occasionally the Gulf has periods of RED TIDE --learn more at

<http://SoWal.com/red-tide>



Sandestin
OWNERS ASSOCIATION, INC.

The Association, at its expense, may at times employ Beach Security Officers for the purpose of monitoring the activity of any and all persons using the beach in areas where ANY member or their guests or invitees may frequent...The purpose of the Beach Security Officer is to identify and deter any unlawful or inappropriate behavior that occurs on the beach in the interest of enhancing safety and enjoyment of those members and their guest.



STATE STATUTES

Unlawful to
pick sea oats

Keep off the dunes

Indecent exposure
(nudity) prohibited



Beach of South Walton Ordinances

No glass containers on the beach

No littering

*No swimming or wading on days
when a double red flag is flying*

*No dogs on the beach, unless
resident with a valid permit
during approved hours*

No vehicles on the beach

No camping on the beach

No excessive noise

*No open fires on the beach
without a permit*

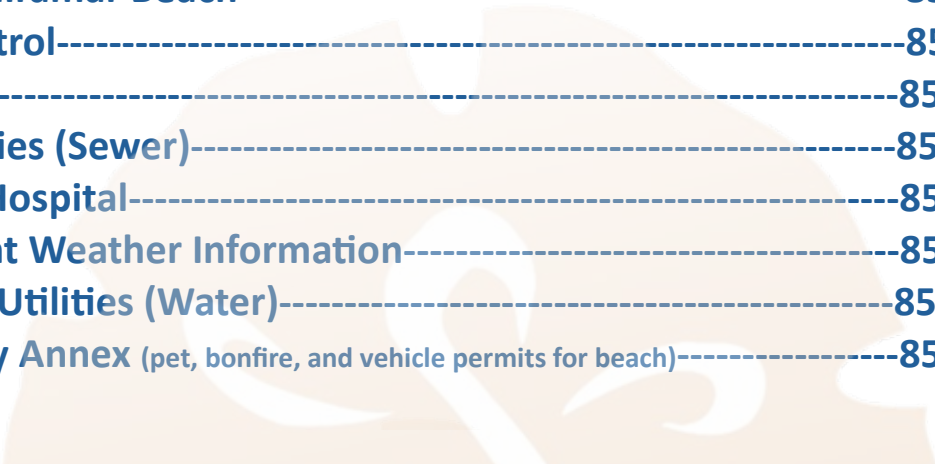
*Removal of sand or water from
the beach is strictly prohibited*

*No groups of 50 or more on the
beach without permit*

*Personal belongings left on the
beach overnight will be removed
and discarded*



Local Directory



Century Link (telephone, internet services)	800-366-8201
Cox Communications (New/Upgrade Service)	850-407-1418
(Technical Support or Service Outage)	855-512-8876
Driver's License/Vehicle Registration	Destin 850-651-7300
	Santa Rosa Beach 850-892-8121
FL Power and Light (FPL)	800-225-5797
Post Office - Miramar Beach	850-269-1186
Mosquito Control	850-267-2112
Okaloosa Gas	850-729-4700
Regional Utilities (Sewer)	850-231-5114
Sacred Heart Hospital	850-278-3000
SOA- Inclement Weather Information	850-424-5921
South Walton Utilities (Water)	850-837-2988
Walton County Annex (pet, bonfire, and vehicle permits for beach)	850-267-3066

Sandestin Departments & Community



Baytowne Golf Club	850-267-8155
Baytowne Marina	850-267-7773
Baytowne Watersports	850-267-7777
Burnt Pine Club House	850-267-6692
Dunes Putting Course	850-267-5532
Fitness Center	850-267-6464
Links Golf Club	850-267-8144
Raven Golf Club	850-267-8155
Sand Dollar Transportation	850-687-9650
Sandestin Golf and Beach Resort- Main Number	850-267-8000
Storage Lot (Boats, trailers, etc)	850-428-1692
Tennis Pro Shop	850-267-7060
Village of Baytowne Wharf Events Hotline	850-267-8117